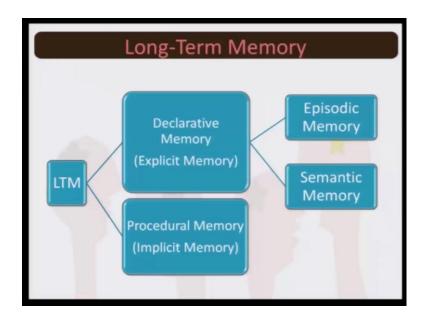
### Introduction to Psychology Prof. Braj Bhushan Department of Humanities and Social Sciences Indian Institute of Technology, Kanpur

### Lecture - 21 Memory Long Term memory-Procedural Memory

Till now, we have talked about episodic and semantic memory which is basically part of the declarative memory it is also called as explicit memory.

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Let us now, come to the implicit site of memory what is called as procedural memory procedural memory basically constitutes the knowledge of the procedure and the skilled behavior.

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### Procedural Memory

- Procedural knowledge & skilled behaviors
- Skill acquisition
- Automatic & controlled processing

So, when we acquire a skill and gradually we realize that the whole process that we have learnt for a particular type of an operation becomes too automated and we have developed the control we have developed the over the process that is called procedural memory.

Now, declarative memory from that point of view, if you see they are basically what of the facts.

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### Long-Term Memory

- Declarative memory: 'what' of facts & events.
- Procedural memory: 'how' of the procedure.
- · Procedural memory is usually implicit.
- It is the knowledge of how to perform a task.

The events where as procedural memory basically denotes how of the procedure and therefore, procedural memory is usually implicit in nature you must have you know seen many, many events in our life. Where you perform that task and you remember the full mechanism how as to how to operate it say for example, cycling riding a bike running a computer whole of this mechanism you realize that there are steps series of steps you know and all this steps have has to be religiously followed in sequence. If you want the mechanism to work appropriately, but then it is now, so nicely know acquired by you that this intermediate this steps transition between the steps none of this things you remember you know you realize as if things are getting done automatically this is called procedural memory.

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Let us look at this very video to see how a medical technician actually performs a task meticulously although he knows the operates is he knows what the concern doctor as asked this technician to perform rest all involves whole degree of no moment of nobs fixing the machine taking the output of the machine have a look at this [FL].

Now, let we have understood explicit and the implicit site of the memory, let us look at another aspect of long term memory what is called as prospective memory prospective something which is about to come. So, if a person fails to remember what he or she covers going to do.

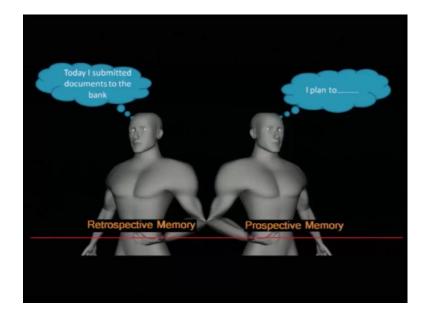
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### Long-Term Memory: Prospective

- It is the failure to remember what the person concerned was going to do.
- · Inability to remember the intended action.
- Older people show problems of Prospective Memory.

So, say for instance intent to go and switch on the light, leave my table go towards the switch board and half way if forget what thought that is loss of prospective memory. So, the inability to remember the intended action is what is called as prospective memory older people usually they show this problem of prospective memory in our young days adulthood. Usually we do not have this type of problem unless we are too busy and we are multi tasking then, it might happen because of competition between two thoughts which are going parallelly else even in the case of at least older people even if they have one single thought one single prospective is steeped at the head plan to execute there might be a problem in terms of inability to recollect what he or she was intended to go and do.

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So, this very image represents what actually retrospective prospective site of memory would be now retrospective memory. If you think today submitted documents to the bank you have already performed that task and you remember prospective memory would be plan to and you have planned something what exactly you have planned half way while trying to execute you forget that is loss of prospective memory it is mostly seen in elderly people having. Now understood since a short term and long term memory let us once try to compare between this three systems of memory we will try to you know compare this three structures of memory on certain criteria's.

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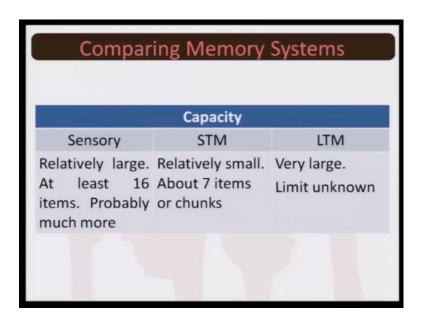
Approximate duration				
Sensory	STM	LTM		
Iconic: 1-2 sec. Echoic: 4-5 sec.	20-30 seconds	Days, months, years or life time		

So, on this screen when you see on the white form the word written there is the criteria on which to three memory systems are being compared.

So, first let us compare the memory system in terms of their approximate duration sensory memory. It discuss the duration for 1 to 2 seconds for iconic memory and 4 to 5 seconds for echoic memory this expands substantially. It was 20 to 30 seconds in the case of short term memory and in terms of long term memory it could be days months it could be life time something starts from 1 second up to life time this is the whole expansion up to the first 5 seconds part of sensory memory up to 30 seconds that is short term and thereafter it is long term.

In terms of capacity we realize that sensory memory also as a relatively large capacity in terms of storage information and at least 16 items can be store at the level of sensory memory.

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And probably more can also be done short term memory from that point of view when the time it as we realized that the capacity is relatively small, but this capacity increases many for, if the items are divided into chunks depending on whether you form a chunk of three or chunk form of chunk of four items approximately up to 40 items can be stored in the short term memory.

Long term memory it is very large and the limit is just not know any and every thing can be stored then we come to transferring memory.

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Comparing Memory Systems  Transference				
Attention & recognition. Items attended to & recognized move to STM.	Rehearsal: Items appropriately rehearsed move to LTM.	NA		

In terms of transfer we have the long term memory where transfer is not at all needed because information is already stored there it as nothing to do beyond that, but in case of sensory memory attention and recognition. They play an important role items that are attended to and items that are recognized they have the likely wood of moving towards the short term storage items that we do not pay attention to items that you fail to recognize they will not be forwarded to short term storage.

In case of short term we did discuss this factor also let there are two types of rehearsal the maintenance rehearsal and elaborative rehearsal now depending on the rehearsal the items are appropriately you know forwarded to long term memory.

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Comparing Memory Systems  Type of information stored				
STM	LTM			
Sounds, visual images, words & sentences.	Primarily meaningful sentences, life events & concepts, some images, semantic & episodic memory.			
	STM Sounds, visual images, words			

Now, we come to the type of information that is stored in case of sensory memory, it is exact copy of input we stored in the case of short term it have sounds visual images words and sentences long term memory has the fantastic you know long term memory primarily has the meaningful sentences life events concepts images right. Now we discussed semantic and episodic memory. So, whole of this becomes the part of long term memory in terms of inability to recall information from long term if you consider no regions for information loss in sensory memory decay of trace as considered as the important reason why information is lost.

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Comparing Memory Systems					
Reason for information loss					
Sensory	STM	LTM			
Decay of trace.	Displacement of old information by incoming information.	Faulty organization, inappropriate retrieval strategy, interference.			

In short term memory displacement of the old information by the incoming information, but in the case of long term memory it could be faulty organization it could be inappropriate retrieval strategy or it could be interference. So, two information, if they compete against each other to be recollected just could lead to interference you have given the file name memory and you search by file name emotion you will not get the information. So, in appropriate retrieval strategy is used or if because you know that the information is stored in an organized order you go for a random search. If you are not able to retrieval the information this would be the possible reasons of loss of information from long term storage.

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### **Reconstructive Memory**

### Bartlett's Study

- Sir Frederic Charles Bartlett came forward with several short fables. 'The War of the Ghosts' is the most popular example talked about in psychology.
- A group of students were asked to read this story about North American Indians.

There are two more interesting things about memory we will talk about one right now the reconstructive aspect of the memory, Sir Frederic Charles Bartlett performed a very interesting experiment. What he did was that story was narrated to a group of students titled the war of ghosts and then the story was supposes to be reproduced by this students to actually heard it what Bartlett able to prove was that the story. When it was reproduced to passing through several mouths underwent series of reconstruction.

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### Reconstructive Memory

- The story was reproduced after passing through several mouths.
- Almost all details related to American Indian culture were omitted; several others were rationalized.

Almost all details related to the American Indian culture were omitted; and several others were rationalized. When students try to recollect the story reconstruct the story, what was very also interesting was that each narrator added something to the story based on his or her own imagination.

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### **Reconstructive Memory**

- Each narrator added something to the story from his/ her own imagination.
- Few details of the story was leveled, making it simpler.
- · Some other facts were exaggerated.
- The story got changed in this process.

Few details of the story was leveled making it very, very simpler some other facts were exaggerated and therefore, what happen finally, the story got changed in the entire process Bartlett said that this is reconstructive memory. Why because something you

have heard of when it is transmitted from mouth to mouth the whole episode get the reconstructed know several things are levels several things are exaggerated several things are down play and therefore, the original content and the later content undergoes a big difference.

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One very interesting example, would like to code from one of the Indian studies by J.P. Das and Rabindra Kanungo they conducted a very interesting study where two groups of students who belongs to two dominant casts in the country. Brahmins and Kayasthas they were given 4 lists of adjectives the first list had adjectives describing Brahmins in favorable terms like nice good looking clean and so on.

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### Reconstructive Memory: Indian Example

 List 1- Adjectives describing Brahmins in favourable terms.

(nice, good looking, clean, etc.)

 List 2- Adjectives describing Brahmins in unfavourable terms.

(rude, greedy, fat, etc.)

- List 3- Adjectives describing Kayasthas in favourable terms.
- List 4- Adjectives describing Kayasthas in unfavourable terms.

The second list had adjectives describing Brahmins in unfavorable terms. Like rude greedy fat and so on. And the same thing was dome for Kayasthas list three had adjectives describing Kayasthas in the favorable terms list four describing in unfavorable terms. Now when this Brahmins and Kayasthas students are supposed to recollect the content every one remember more unfavorable adjectives then, the favorable ones and based on this J.P. Das and Rabindra Kanungo they inferred that people preferred to remember the bad attributes other than, good ones one interesting thing which is also talked about in introductory psychology is an effect called Zeigarnik effect.

(Refer Slide Time: 13:53)

### Zeigarnik Effect

- Bluma Zeigarnik, a Russian psychologist, compared memory for tasks that were successfully completed & those which were not.
- In fact she interrupted the work & did not allow them to finish it.
- Interrupted tasks were remembered more frequently than those which were completed.

Bluma Zeigarnik, was a Russian psychologist, who actually compared memory of tasks which you are able to complete and compared it with the task which you are not able to what she did was she basically interrupted the work and did not allow the participants to finish the task.

What she finally, found out and what is now called Zeigarnik effect is that interrupted task where remembered more frequently than, those which you are able to complete things that you are not able to complete would remember it more.

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### Zeigarnik Effect: Indian Example

- Dutta & Kanungo gave a new interpretation to Zeigarnik effect.
- The intensity of emotion aroused by the completed or the interrupted task is the critical factor.
- Any activity that gives rise to strong emotion, be it pleasant or unpleasant, is remembered better than ordinary everyday action.

Now, this might miss match with her daily life experiences another interesting study again by Rabindra Kanungo along with Dutta they give a interpretation to the Zeigarnic effect they said that the intensity of the emotion that is induced by the complete or the or interrupted task that becomes a critical factor. So, it is not the task per say, but the emotion that it leads to. So, any activity that gives rise to a strong emotion whether it is pleasant or unpleasant that does not matter the fact that the activity gives raise to strong emotion such events will have better memory.

We remember right now we said no in are previous lecture the things which as an element of surprise things which as personal significance and things which induces great degree of emotional arousal in your those things have better chances of getting recollected. So, this was the explanation given by Dutta and Kanungo. Why Zeigarnic

effect works another interesting thing that also talked about in memories memory construction.

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### Memory Construction Recall of events that did not take place Memory implantation These are not necessarily deliberate Suggestibility

Bartlett he proved that there is a reconstruction in memory construction of a memory as basically to do with the know the experiences that was gather in the clinical set up where memory is implanted and therefore, the participants recall events of their life which had actually not happened.

Now, this depends on the suggestibility of the participant certain type of content is implanted into your memory and you are supposed to recollect it. So, when you recollect know your life experiences you try to recollect when those events which are actually you did not experienced, but you are told that this is how things are happened with you this is called memory construction this type of memory modification.

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### Memory Implantation

- This is a type of memory modification because of misinformation.
- After experiencing an event, when individuals are exposed to new misleading information the recollection of the actual even gets distorted.
- Suggestive interrogation

Basically takes place because of the misinformation and after experiencing an event in individuals are exposed to new misleading information the recollection of the actual event it gets distorted and this is something that sometimes is also witnessed in interrogation what is called suggestive interrogation. So, if an officer interrogates the suspects and you deliberately you know ask questions which have lead answers.

For example if ask you were you present there in that very building at that time that is a question which asks you do declare were you present or not and you have a option of saying that was not present in that building think of the other situation when say. So, you are in building what actually happened at that time you are not given the opportunity to declare was not available in the building the question is based on the premise that you are actually present in the building and then, it goes beyond asking you what actually did you see straight the building this an example of suggestive interrogation therefore, this is a missing information the fact that you are not present in the building is not taken to a count, but then a missed presentation allows know the whole construction of new sequence of events therefore, it is called as constructive memory.

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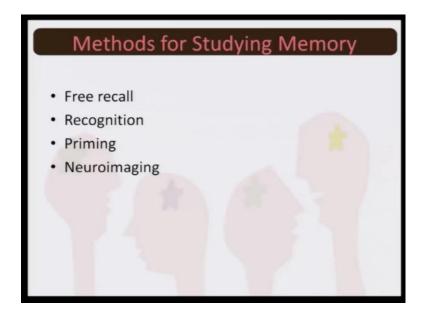
### **Memory Distortion**

- The change in the content of recall (memory) as a result of internal or external factors.
- · Cognitive biases
- Suggestive questioning
- Schemas
- Motivation

Now, we come to what is called as memory distortion remember we are still now talking about forget forgetting will be our last lecture with respect to this very topic on memory now memory distortion basically in a change in content of the recall as a result of internal or external factors. So, there could be concrete bias you have bias which does not allow you to remember good things about somebody about whom you have negative feeling. So, for example, if you do not appreciate someone all good things told about at very individual because of your bias who are not able to remember.

Say for example, right now we took the example of suggestive interrogation if go for suggestive questioning the question that asked suggests gives secure to you as if what is expected out of what type of responds should you give this is suggestive questioning this is bound to distort the memory plus this screamer is, you know how the presentation of the world it you have made in your mind the mental representation that might be important in terms of better recollection accurate recollection or distortion and how motivated you are to recollect information that would also play an important role.

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So, let us know talk about the methods data predominately used for studying the process of memory four important methods. We talk about today free recall recognition Priming and Neuro imaging the recent phenomenon you find is the dominant uses of Neuro imaging technique, we are in the bend scans to use identify which regions of the brains involving the memory of what kind of information.

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# Methods for Studying Memory Free recall: Recollecting the previously learnt information. Free recall refers to recollection of the full information regardless of their position. In anticipatory score, recollection in the correct order is taken into account.

Let us first begin with free recall free recall as you can make out from the word it is elf is a recall that is recollection of the learnt information in a free order this means that you are free to recall the information regardless of their position of the event you have remembered. We talked about serial position effect you know primacy in the effect. So, free recall basically means that you are supposed to recall the information regardless of it is position we have talked about know serial position effect the primacy in the effect.

Now if give you a list of items and then tell you that you have to recollect information in the order in which it was presented to you. So, say for example, if give you a list of items that you have to procure from the market and said this 15 items have to be recollected in it is serial order. So, first item should be recalled first second item for at the second order third at the third-order you realized that usually people commit much of an error in terms of recollection and that chase what is called as you know recall where we have serial position effect we have the primary primacy and the effect.

But free recall usually is now considered as one of the good methods because you do not want to worry of about the relative positioning of the information rather you have to simply recollect the information. Now in anticipatory score recollection in the correct order is taken to account, but free recall what basically mean that you regardless of the position you just recollect the information and accordingly you know you get a score for that. So, that is one of the dominant methods in studying memory the second important method for studying memory is recognition and that is one of the most generously used techniques.

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## Methods for Studying Memory Recognition: Recognizing learnt information amongst other material. Multiple-choice items

Now a day, even for this course we will come to evaluation we will come across multiple choice items. So, when you are supposed to recognize the learnt information which is no hidden among other items. So, you have the question written in the top and you have four options only one answer is correct and the rest of the three are false information. So, when the actual information is hidden among s the other information and you have to recognize this is the correct answer this is what had learnt this is called as the method of recognition multiple choice is a best example of it.

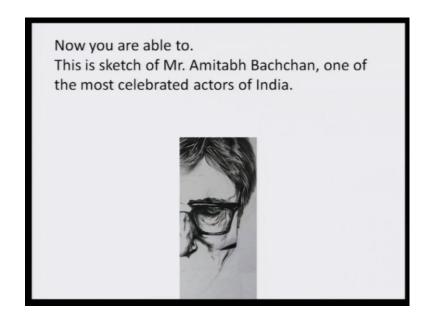
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### Methods for Studying Memory

- Priming: Acquaintance with a stimulus facilitates response to a stimulus presented later.
- Let us understand it with the help of an illustration.

The third and interesting method of studying memory is priming. Now in case of Priming how acquaint you are with stimulus that is important. So, what happens? Acquaintance with a stimulus basically facilities your response to this stimulus which is presented later now let us understand with the help this illustration.

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Now, ask you that look at your screen and the based on the sketch you see at the bottom of the screen identify the person and am sure none of you would able to identify the person. add a little bit to it and say can you now identify the person given that you have little more clues perhaps some of you make it a guess add little more and, say now that very recently you know you saw one of his recent movies which he add this very character con you know identify who you are looking at now when you see half of the face. So, you know him, he is most celebrated actors of Indian cinema Amitabh Bachchan this is Priming technique.

So, what actually happens here you are acquainted with the character you are presented with part of the information and depending on how well acquainted you are with facial futures you would have identified first case you certainly not succeeded many of would succeeded just after the second slide. When this know little more clues were given some of you would by this time many of you would probably identified and after this much approximately all of you identified who is person is this is called the Priming technique.

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### Methods for Studying Memory

 Priming is most effective when used in the same modality.
 visual priming with visual cues
 verbal priming with verbal cues

Now, Priming is considered to be most effective when it is used in the same modality. So, if you are using visual Priming then, it is good to visual clues and when you are using verbal Priming then it is good to use verbal clues in that case Priming will be very, very effective because you are using same modality.